

Support St Teresa's Hospice

St Teresa's Hospice is an independent charity providing free care and support to the people of South Durham and North Yorkshire. We do this via a range of services to support people with a life-limiting illness, and to support their direct carers, and other family members.

We make no charge for any of our services. The majority of our funding (over £1.5m) comes from our community, through charitable donations, fundraising events, organisations and businesses, our own shops, and legacies, enabling the Hospice to maintain our vital services. We are also partly funded by grant aid from the NHS, which amounts to about 30% of our total income.

To make a donation please visit www.darlingtonhospice.org.uk or phone 01325 254321 for more information.

URGENT HELP IN A CRISIS

Contact the Rapid Response Team 24 hours a day, seven days a week. 07720 947 430

RAPID RESPONSE TEAM
07720 947 430



St Teresa's
Hospice
Giving to life

The Woodlands, Woodland Road,
Darlington, DL3 7UA

telephone 01325 254321

enquiries@darlingtonhospice.org.uk

For more information about our services:

www.darlingtonhospice.org.uk

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Support when you need it most

If you are seriously ill and being cared for at home, we are here to help.

Our Rapid Response Team offers urgent care at short notice – we're the people to call in a crisis. We are available in the day, at night, and over the weekend, when it can be more difficult to get help.

From reassuring or advising a family member or carer over the phone, to visiting a person who needs care at home, our nurses are ready to help. We can also visit people in care homes.

In many cases, just one phone call to our nurses can help a person to stay at home and avoid having to go into hospital.

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Who can benefit from the service?

- We care for people with cancer or other life-limiting illnesses.
- Patients should be 18 years or over and be registered with a GP in Darlington.
- We can also support a patient's family members or their carer.

How can we help you?

Our nurses can help you at any time, particularly during those difficult times at night and weekends. We can help with a range of nursing needs from overcoming breathing difficulties or pain, to making you comfortable in your bed or chair. If you are having trouble with any equipment such as a catheter or syringe driver, or just need a friendly face to turn to, we are there for you.

Do I need to pay?

No, the service is provided by St Teresa's Hospice completely free to patients and families.

How does the service work?

Our nurses are available 24 hours a day, seven days a week.

When you phone we will talk through your situation with you. We may be able to advise you over the phone. Otherwise we will give you an approximate time if we need to visit you.

If we are visiting patients when you call, please leave a message and rest assured someone will get in touch with you as soon as possible.

Tell us what you think

To compliment us on our service or to find out how to make a complaint please phone St Teresa's Hospice on 01325 254321.